How to use your Hearing Aid
Behind-the-Ear Instrument: 
*Features and Controls*

- Microphone
- User Control
- Left or Right side indicator. **RED** is for **RIGHT EAR**. **BLUE** is for **LEFT EAR**.
- Battery. On/Off.

- Tube
- Earmould
- Thin Tube
- Dome
Behind-the-Ear Instrument:
Helpful Information

Cleaning Tools

- Brush
- Flexible Green Cleaning Wire

• Do not take apart your hearing aids or insert the cleaning tools inside them.
• Make sure your Custom Earmould/Dome and tubing are completely dry before reconnecting to your hearing aid or earhook.

To turn ON:
Insert a battery and completely close the battery door. Your hearing aid has a power on delay and may require a few seconds to power on. You may hear a tone indicating that your instrument is fully powered on.

To turn OFF:
Open the battery door until the battery is no longer touching the battery contacts.

- When not wearing your hearing aids, open the battery door to allow any moisture to evaporate at night.
- When not in use, remove the batteries completely; place your hearing aid in the storage container and store:
  - In a dry, safe place
  - Away from direct sunlight or heat to avoid extreme temperatures
  - Where you can easily find them
  - Safely out of reach of pets and children
How to insert a battery

Battery size available

- Size 312 Brown

Remove a battery from the packet and peel off the Brown sticker.

Open the battery drawer using a fingernail.

Place the battery PLUS side up in the battery drawer.

Gently close the battery drawer.

⚠️ WARNINGS

- Batteries are dangerous if swallowed. To help prevent the accidental ingestion of batteries:
  - Keep out of reach of children and pets.
  - Check your medications before taking them – batteries have been mistaken for pills.
  - Never put batteries in your mouth, as they can easily be swallowed.
How to REMOVE your Earmould and Hearing Aid

Move the hearing aid from behind your ear.

Grip the back of the earmould and gently lift it away.

How to INSERT your Earmould and Hearing Aid

Hold the back of the earmould and lift it to your ear with the hearing aid on top.

Place the front of the earmould down your ear canal.

Gently press the earmould into place.
How to REMOVE your Thin Tube and Hearing Aid

Grip the tube where it enters your ear and gently lift the whole hearing aid away.

How to INSERT your Thin Tube and Hearing Aid

Grip the tube at the bend.

Place the hearing aid behind your ear with the tube close to your face.

Push the dome into your ear canal.
How to clean your Earmould.

Pull the flexible tube off your hearing aid.

Wash just the earmould in warm soapy water.

Use a brush to remove debris.

Rinse the earmould.

Dry thoroughly before reconnecting.

Line the curve of the earmould up with the curve of the hearing aid.

ONCE A WEEK
How to clean your Thin Tube.

Gently unscrew the tube from the hearing aid.

Pull the dome gently off the tube.

Push the flexible green cleaning wire all the way through the tube.

ONCE A WEEK

Wipe the debris off the end with a tissue. Pull the cleaning wire back through the tube.

Push the dome back onto the end of the tube firmly.

Gently screw the tube back onto the hearing aid.
This project has received funding from the European Union’s Horizon 2020 research and innovation programme under grant agreement No 668648

Waste from electronic equipment must be handled according to local regulations.